

January 9, 2014

Re: Sithideth Banavong

To Whom It May Concern:

I am pleased to serve as a reference for Sithideth Banavong. I have known and worked with Sithideth Banavong within the Connecticut Community Colleges (CCCs) for more than seven years. During this time, I have witnessed first-hand his technical expertise, determination, and outstanding work ethic, in the field of Information Technology. As a Senior Network Specialist in the Technical Services Division that I directed, Sithideth was a key performer and incredible asset to our group.

As the technical lead and project manager on many high-end IT initiatives, his contributions had a significant and lasting impact on the CCCs network infrastructure that the faculty, staff and students critically rely. I know Sithideth as a hardworking and self-motivating person. He continually seeks to learn more and better himself; he does that by taking on challenges, and accepting changes, while tackling new responsibilities with great initiative and confidence

In summary, Sithideth Banavong possesses the qualities, which will make him an asset to any organization. Without reservation, I recommend him to you. Feel free to contact me if additional information is needed. I can be reached at (860) 723-0670 or by e-mail at hilbiet@ct.edu.

Sincerely,



Timothy E. Hilbie
Senior Director of Support Services
Connecticut State Colleges and Universities